



# TA MANAGEMENT LIMITED

A MEMBER OF THE TA GROUP

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October 17<sup>th</sup>, 2005

William Ng  
President  
Spectrum Management  
1199 W. Hastings Street  
Vancouver, B.C.  
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Dear William,

Per our review meeting last week, I would like to confirm our renewal of contract with Spectrum Management for another year as of November 1<sup>st</sup>, 2005.

We are pleased with the hard work you and your crew contributed to make the Teresen Centre a triple A building in the downtown core. I know the first six months has not been easy taking over a contract that was full of deficiencies. However, the last six months has been most delightful with virtually no major complaints from the tenants and it makes our management looks rather good. For the few complaints or deficiencies that we are used to, agreeably, some tenants are more demanding than others, they are dealt with in a professional and efficient manner that surpassed my management team's expectation. This positive change has a significant impact on both our management and tenants alike. I commend your well-trained and hard working crew on that. They have been most helpful when we are in need of extra hands in some areas that are beyond their scope of work, this is much appreciated by my Building Engineer and the staff in Fitwest.

Needless to say, I look forward to another exciting year working with Spectrum Management and counting on you and your staff to maintain the high standard of services you have been providing as we are now in full occupancy rate.

Kind regards,

Stanley Lavigne, RPA, FMA, SMA  
Property & Leasing Manager  
Terasen Centre  
TA Management Limited